



Values and Vision

Building a custom machine is similar to building a culture; it works best when all elements are in synergy. To ensure our Customer-Centric culture functions as flawlessly as possible, our statements of Core Values and Customer Vision are expressed in the behaviors we want to emulate. Perhaps the key element that will drive our success with each customer is remaining true to our values and vision and being adaptive to change – this will stimulate our ability to develop creative solutions.

LMC CUSTOMER VISION

LMC, a turn-key machine builder, will enhance our customers' competitive market position with creative business solutions that promote:

- Developing unparalleled *customer relationships* through Enterprise Marketing/Selling – becoming a part of their overall business strategy
- *Hyper-communicating* and Project Planning through our customer teams
- *Increasing value* through the application of Lean Business Principles
- Improving *customer desires* with a commitment to a Perfection Mindset by our associates
- *Collaborating* with our customers using Appropriate Technology

LMC CORE VALUES

All associates of LMC will be expected to live and reflect the following values in all business and customer relationships:

- Mutual respect for and between all stakeholders of LMC.
- Sharing of information resulting in open and honest communication at all times.
- Responsible for improvements in processes, personal and professional development.
- Accountable to others for personal and professional commitments.
- Creating a learning environment at all levels of LMC, where ideas are valued.
- Energetically endorse and support applicable work teams that are focused on customer development and organizational throughput.
- Help create a perfection mindset.

We do what we said we would do.

LMC

Lindquist Machine Corporation